

First Quarter Evaluation Activities for the Addiction Care Program

The Addiction Care Program will include an evaluation by the Muskie School of Public Service at the University of Southern Maine, which will address the following overarching research questions using a variety of data collection strategies:

1. What are the structural-factors (external context) and site-level factors that influence the planning or implementation of MAT at participating sites?
2. Did planning and implementation project strategies help increase access to MAT and deliver better care to improve patient outcomes?
3. To what extent were the intervention strategies successful in increasing provider knowledge of opioid use disorders (OUDs) prevention, treatment and maintenance as well as increase provider therapeutic commitment for addressing OUDs?
4. What were the barriers and facilitators to expanding access to MAT for medically underserved populations?
5. Were participating sites able to improve care coordination and increase linkages to specialty BH/SUD/OUD counseling and social service supports?
6. Were grantees able to effectively engage patients and family members in the planning and implementation process?

For any questions related to the evaluation please contact the Principal Investigator: Lindsey Smith at: m.lindsey.smith@maine.edu or 207-228-8370.

What to Expect: An Overview of Evaluation First Quarter Data Collection Efforts and Timeline (June-September 2017)

Cross-Site & Project Specific Metrics Selection

Timeframe:

- June-August 2017

Format:

- Web and/or phone based meetings

Process:

- Site designee to set up meetings for project leadership

Focus:

- Map each component of project, its internal and external contexts, and actual or intended relationships between components

Rationale:

- Develop project-specific logic models for all ten sites to serve as an overview of each site's core components and goals
- Identify project-specific short, intermediate, and long-term outcomes for each site
- Develop project-specific and cross-site metrics that will evaluate project-specific goals and inform the overall evaluation

Participants:

- Leadership and Change Team; there will be one logic model completed for each site

Time Commitment for Participants:

- Email & virtual meetings (30-60 minutes)

Executive Level Survey

Timeframe:

- August-September 2017

Format:

- Online/ Web Based (paper per request)

Process:

- Emailed to project manager or designee

Focus:

- Organizational climate, readiness and resources, existing SUD treatment infrastructure

Rationale:

- Identify system-level facilitators and barriers to implementation
- Gather baseline information on health and/or organizational systems to examine implementation context and inform the interpretation of evaluation results
- Key measurement domains will include: organizational climate & culture; autonomy; organizational goals; efficiency; effort; integration; decision-making; evidence; context; training and support; and facilitation

Participants:

- Health systems/ hospital and/or organizational executive leadership

Time Commitment for Participants:

- 10-15 minutes

Change Team Administrative Survey

Timeframe:

- August-September 2017

Format:

- Online/ Web Based (paper per request)

Process:

- Emailed to site manager or designee

Focus:

- For each participating site: characteristics, culture, capacity for change, strategic priorities, policies, readiness for change

Rationale:

- Identify facilitators and barriers to implementation
- Gather information on leadership and staff culture
- Key measurement domains will include: capacity for delivery of MAT; culture & climate; leadership culture & behavior; general resources; clinical experience; roles & responsibilities; decision-making; communication; collaborative relationships; implementation context

Participants:

- Change Teams, clinical champions

Time Commitment for Participants:

- 10-15 minutes

Provider Survey

Timeframe:

- August-September 2017

Format:

- Written or Online/ Web Based, depending on preferences

Process:

- TBD based on format, surveys returned to Muskie upon completion

Focus:

- Providers' practices, attitudes, patient engagement, role adequacy & legitimacy

Rationale:

- Identify provider-level facilitators and barriers to implementation
- Collect sensitive information that staff may not feel comfortable sharing in structured interviews
- Assess changes in provider attitudes, skills and therapeutic commitment related to addressing OUDs
- Key measurement domains will include: provider role adequacy & legitimacy; therapeutic commitment; provider culture; clinical experience; and implementation context

Participants:

- Providers at each participating site

Time Commitment for Participants:

- 10-15 minutes